

WELCOME TO MASTER'S HANDS STRING STUDIO! I AM SO HONORED TO HAVE YOU HERE! Please take a moment to read through the following policies and expectations, especially if you are new to MHSS. This will ensure a great year! :)

Lessons are weekly, 30, 45 or 60 minute lengths, depending on the needs of the students, and teacher recommendation. School-Year Term runs September through May, and Summer Term runs mid-June through mid-August. Students are welcome to take lessons all year!

Tuition is \$36 weekly for a 30-minute lesson, \$54 for a 45-minute and \$72 for 60-minutes. Monthly tuition payments are due at/before the first scheduled lesson of each month. The MHSS calendar provides the monthly totals for each lesson day. *Please note~ tuition is still due even if your musician is absent from that lesson.* A \$10 late fee will be assessed if



monthly tuition is not received within 24 hours of the first lesson of the month. If tuition remains unpaid by the second lesson, a fee equal to half of the family's weekly tuition rate will be added. If you have any questions regarding your musician/s' tuition, please reach out ahead of time. *Do not make adjustments to the tuition amount due without first confirming with me.* Please communicate any concerns or troubles with tuition payments; I do understand and can be flexible, but I do ask for communication. Thank you! MHSS accepts Venmo, cash and checks (made out to Monica Hahn). MHSS does not accept credit cards, or issue refunds.

Parking/Drop-off/Pick-up/Arrival: You are welcome to park in the street or the gravel portion of our driveway, and use the sidewalk or the flagstone path to the front door. Please be sensitive that MHSS does share a driveway with our neighbors, so it needs to be kept accessible to all. *Important Note: I know it seems strangely more convenient as our units are actually attached, but please DO NOT use my neighbor's driveway for any amount of time. *Thank you for passing this detail along to anyone who may be driving your musician.* Please plan to enter the studio no more than 2-3 minutes before your lesson start time. This allows for a few minutes to get ready to play, but doesn't cause too much disruption to the lesson finishing up before you. When you come to the door, please just come in. No need to knock, I'll know you're here because Pip will be going crazy with excitement! Quietly come in while your "lesson neighbor" is finishing up. It's your turn next!

Attendance: Your lesson time is reserved especially for you, thank you for being prompt. If you are running late, that time is just lost. Thank you for picking up on time so as to not interrupt the next lesson. Please let me know (text is great!) if you're running late. (952-446-6888). Missed Lessons: MHSS asks for at least <u>24 hours</u> notice of a missed lesson. If notice of a missed lesson is provided prior to the start of the month, tuition will be adjusted to reflect the expected attendance. At this time, MHSS is 100% booked. *Please understand that make-ups are not guaranteed as there is simply no extra time in the typical week*. With notice of at least 24 hours before the missed lesson, families will have access to the MHSS CODA Calendar, and will be able to search and select an open time if available. Please know that with less than 24 hours notice of a missed lesson, even for such a just reason as illness, the lesson will likely not be made up. Missed lessons without notice ("no-shows") will not be made up. Thank you for your understanding.

Practice at home: Yes. Please. ;) The only way to really progress toward goals and solidify the good habits and skills necessary for a musician is to practice regularly. Every student will leave their lesson with a personalized assignment to work on for the week. Notes on what was worked on during lesson, as well as the assignment and any tips to guide the at-home learning time will be written in each musician's lesson notebook. Please be sure the Lesson Notebook is included with all of the things that your musician needs for

both lesson and during at-home practice. One of our first discussions with my students (and parents!) will be to set an appropriate plan and goal for weekly practice.

Communication: SO important! Please ensure I have a current phone number and email for any one in your family that will be a part of this musical journey. My students are welcome to text me throughout their week at home with questions too! (952-446-6888) Also, if you are on FaceBook, Master's Hands String Studio does have a page where I post announcements and other fun tidbits. Another place to look for resources and communications from MHSS is the website. Please check that out too! (mastershandsstringstudio.org)

<u>Weather-Related Cancellations:</u> As MHSS lies within the Minnetonka School District boundaries, I will typically follow that district's directives for winter weather. If school is ever canceled, released early, or the directive is given that "all after-school activities are canceled", then MHSS will be closed to in-person lessons as well. I may also personally make the decision to close the studio for in-person lessons if the weather is turning ugly. If you ever personally feel the weather conditions are unsafe for your driving either to or home from MHSS, or your child may be too distracted/scared by severe weather (summer), please let me know. When weather closes the studio, we will move to online lessons in the GoogleMeet studio, work together for an in-person make-up, or arrange another accommodation.

Parental/Sibling Audiences: Thank you for coming in either at the beginning or end (or both!) of your musician's lesson for a chance to chat about any 'parent-teacher' details. This time is especially important for my littles. ;) Please know that it is usually best for kiddos to NOT have an "audience" for the whole lesson however. Students are much more likely to retain the learning from the lesson if they don't have the option of "my Mom will remember". ;) Weather permitting, I have outdoor seating you are welcome to use. Many parents take advantage of the nearby playground (Spring Hill Park), Purgatory Trails and the Minnetonka Library close by. Please do not hesitate to reach out with any questions or concerns on this. I will of course always make the environment the most comfortable for both musician, and parent. I also ask for quiet activities for any kiddos either waiting for their lesson turn, or just for their sibling to be finished. Please have fun decorating my sidewalk with chalk art, building a snow-musician ;), or you may borrow a book from the MHSS Little Library, or enjoy any other *silent* activity while waiting.

<u>Studio "MASCOTS"</u>: *My ridiculously needy and vocal Pomeranian is Pip. My cat, Wiley, can be much less visible, but he has learned he can demand attention from these little humans coming in and out. Wiley also loves to sneak in a nap in any open cases. Pip is my slightly frantic greeter who feels it his primary purpose as Studio Assistant to let me know whenever someone walks toward the door. He does this through incessant, and very non-musical, barking at a solid forte level. Please be assured that he will settle down as soon as you walk in and say hi. His biggest threat is licking you, and interrupting your lesson with either his hedgehog toy or his snoring. *Please let me know if you need accommodations due to fears or allergies.*

<u>Recitals!</u> I love performances! Tentative Recital dates are on the MHSS Calendar. I will confirm dates and times as soon as I hear back from the church. Our recitals are currently held at Liberty Baptist Church (Agape Christi Academy) located at 6500 Baker Rd in Eden Prairie.

I am SO excited to build, or continue building, a relationship with your child and family! I know we're going to have an absolutely fabulous time making music together! I have fun extra opportunities in the works as well for this year, so be ready! Again, I thank you for trusting me to be your child's teacher, and for being a part of the Master's Hands String Studio family! I cannot wait to see what our time together will bring!

"Praise the Lord! Praise Him with the sound of the trumpet, praise Him with the harp & lyre, praise Him with timbrel & dancing, praise Him with the strings and pipe, praise Him with the clash of cymbals. Let everything that has breath praise the Lord." (adapted Psalm 150:1-6)